

# **Washington InfoNet Statewide Data Report**

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**July 1, 2010 through June 30, 2011**

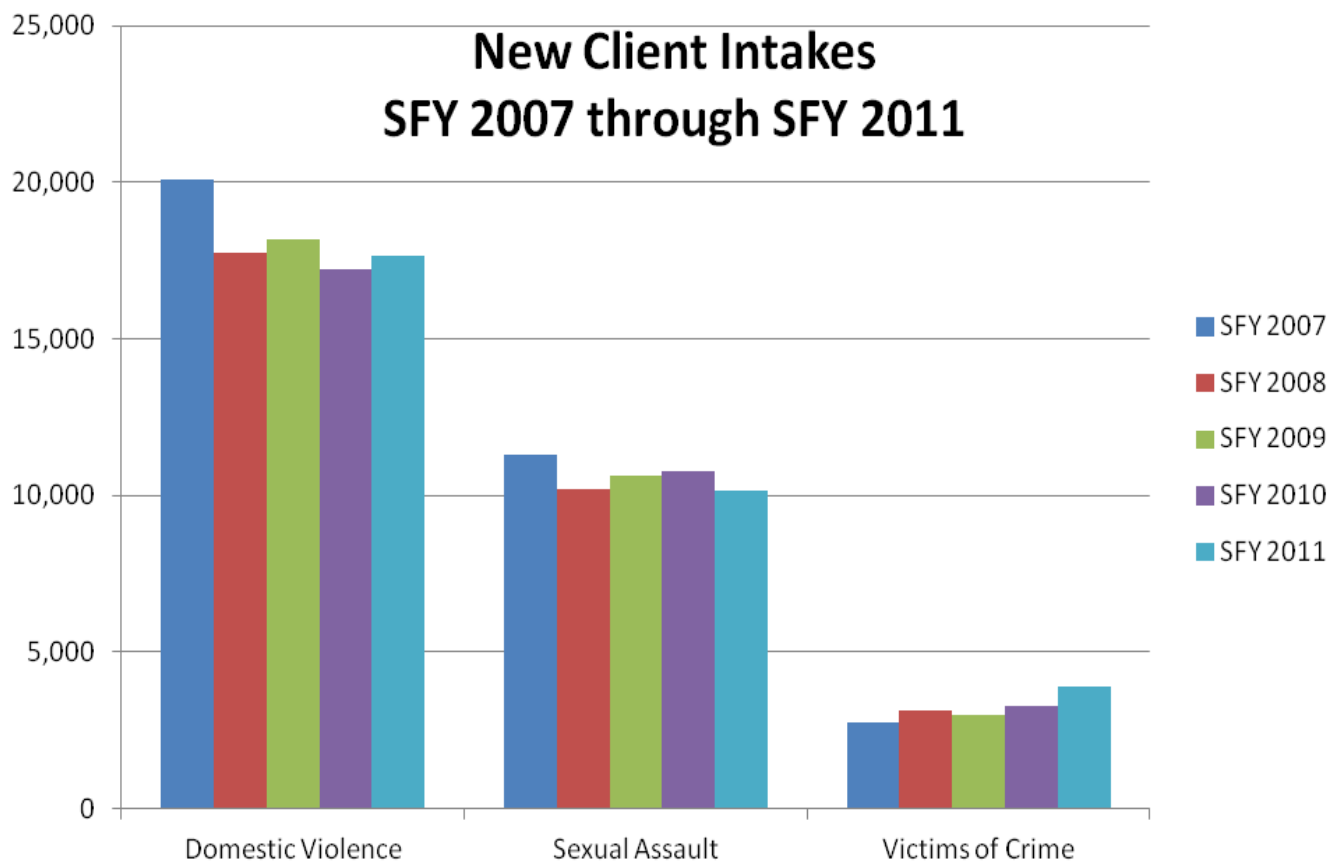
## **Client Intakes SFY 2011**

The majority of information collected in InfoNet relates to services provided to clients. Information about the demographics of that client population is collected via client intakes.

The following section will look at the client intakes for clients seen for the first time in state fiscal year 2011.

**In SFY 2011, Advocates Entered  
31,673  
New Clients Into InfoNet**

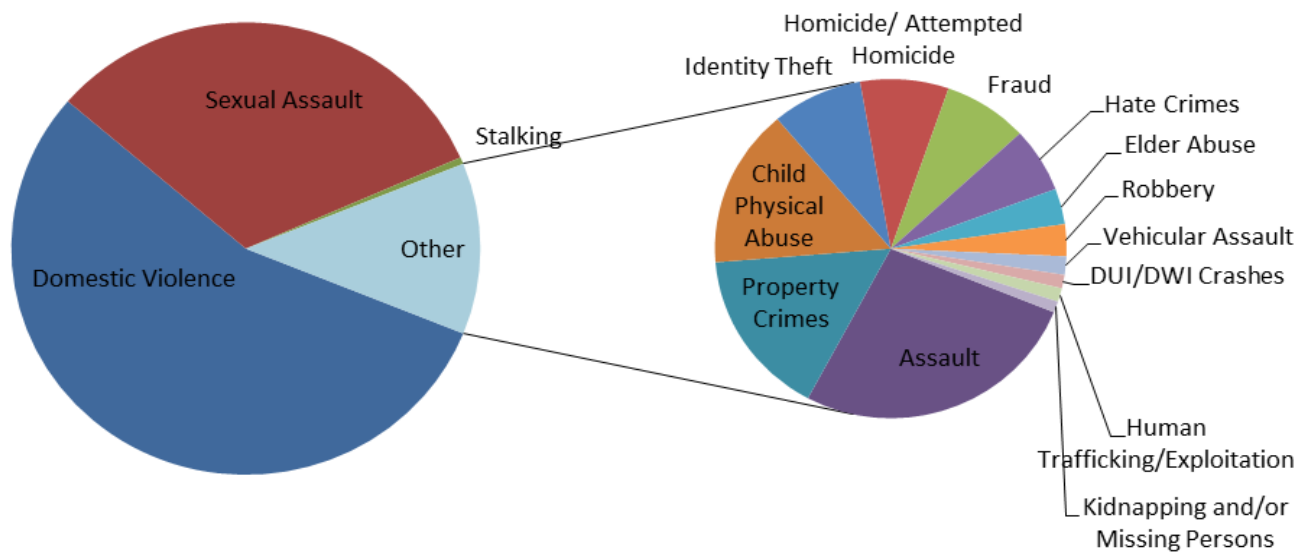
Total New Client Intakes <sup>1</sup>					
Program	SFY 2007	SFY 2008	SFY 2009	SFY 2010	SFY 2011
Domestic Violence	20,066	17,740	18,186	<b>17,214</b>	<b>17,629</b>
Sexual Assault	11,275	10,178	10,620	<b>10,790</b>	<b>10,168</b>
Victims of Crime	2,740	3,135	2,966	<b>3,278</b>	<b>3,876</b>
<b>Total</b>	<b>34,081</b>	<b>31,053</b>	<b>31,772</b>	<b>31,282</b>	<b>31,673</b>



<sup>11</sup> Client Intakes are primary victims of crime. Those shown on tables here have not been cross referenced with services, and so may include client intakes where the individual served was the secondary victim. Secondary victims are not included in this total.

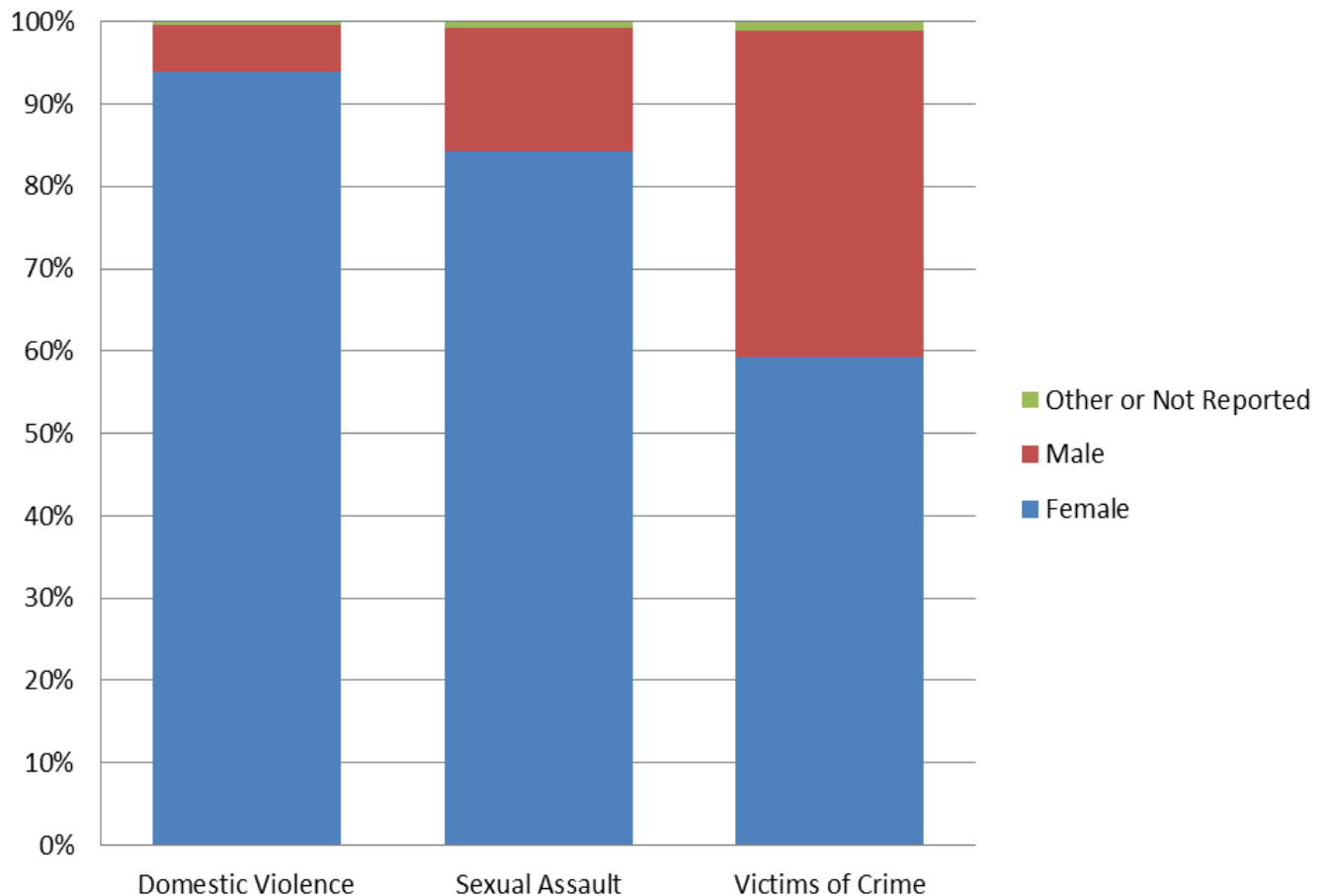
Crime Type, SFY 2011		
Crime Type	SFY 2011	SFY 2010 Comparison
Assault	1,035	790
Child Physical Abuse	586	597
Domestic Violence	17,475	16,990
DUI/DWI Crashes	50	23
Elder Abuse	132	121
Fraud	302	296
Hate Crimes	239	163
Homicide/ Attempted Homicide	315	367
Human Trafficking/Exploitation	50	31
Identity Theft	324	179
Kidnapping and/or Missing Persons	41	49
Property Crimes	616	398
Robbery	118	191
Sexual Assault	10,168	10,790
Stalking	154	224
Vehicular Assault	68	73

## Client Intakes By Crime Type SFY 2011



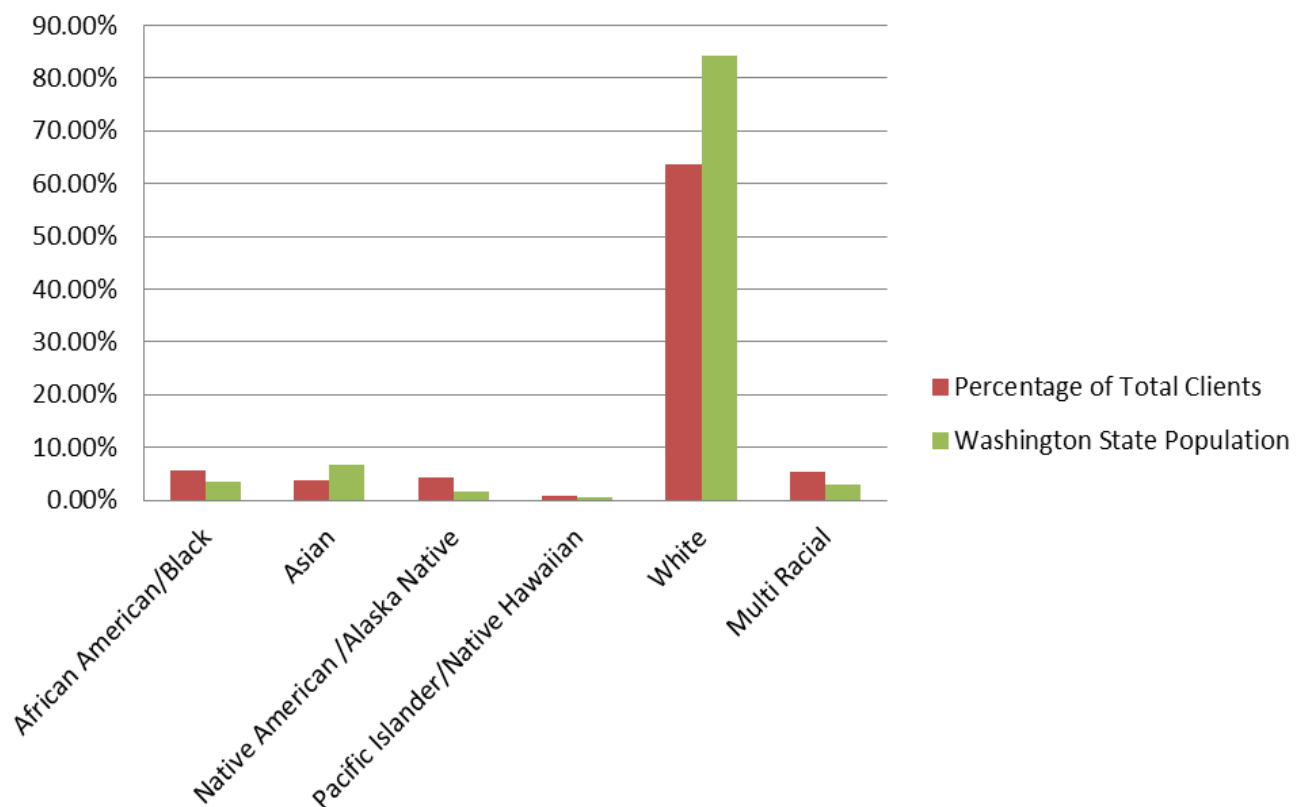
Client Gender, SFY 2011				
Program	Female	Male	Does not identify with male or female	Not Reported
Domestic Violence	16,573	970	14	72
Sexual Assault	8,571	1,523	11	63
Victims of Crime	2,294	1,541	28	13
<b>Total</b>	<b>25,144</b>	<b>4,034</b>	<b>53</b>	<b>148</b>

### Client Intakes By Gender, SFY 2011



Client Race, SFY 2011								
Program	African American /Black	Asian	Native American /Alaska Native	Pacific Islander/ Native Hawaiian	White	Multi Racial	Other	Not Reported
Domestic Violence	1,105	474	626	168	11,514	842	1,398	1,502
Sexual Assault	534	182	513	80	6,438	690	489	1,242
Victims of Crime	136	578	185	26	2,189	143	122	497
Total	1,775	1,234	1,324	274	20,141	1,675	2,009	3,241
Percentage of Total Clients	5.6%	3.9%	4.2%	0.9%	63.6%	5.3%	6.3%	10.2%
Washington State Population	3.6%	6.7%	1.7%	0.5%	84.3%	3.1%	n/a	n/a

## InfoNet Client Intakes, SFY 2011 Compared to Washington State Census



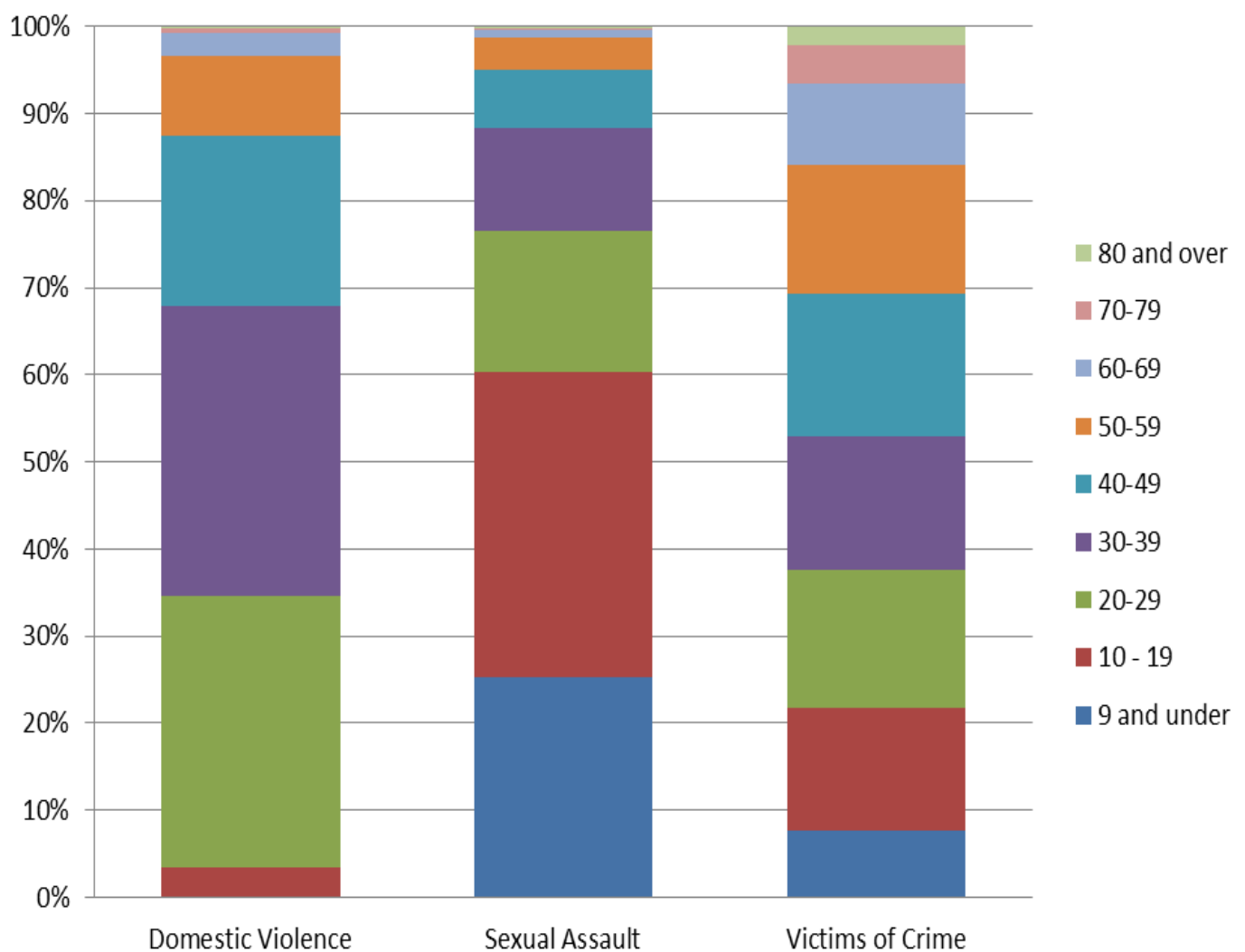
Client Ethnicity, SFY 2011			
Program	Hispanic/Latino	Non-Hispanic/Non-Latino	Not Reported
Domestic Violence	3,721	12,511	1,397
Sexual Assault	1,555	7,694	919
Victims of Crime	565	2852	459
Total	5,841	23,057	2,775
Percentage of Total Clients	18.4%	72.8%	8.8%
Washington State Population	9.8%	90.2%	n/a

Clients with Disabilities, SFY 2011							
Program	None	Mental Disability	Physical Disability	Sensory Disability	Other Disability	Multiple Disabilities	Not Reported
Domestic Violence	12,141	951	763	109	217	704	2,744
Sexual Assault	6,861	617	226	65	142	277	1,980
Victims of Crime	210	158	227	14	42	210	914
Total	21,313	1,726	1,216	188	401	1,191	5,638

Client Homelessness, SFY 2011			
Program	Homeless	Not Homeless	Not Reported
Domestic Violence	4,561	11,768	1,300
Sexual Assault	626	9036	506
Victims of Crime	229	3492	155
Total	5,416	24,296	1,961

Client Age, SFY 2011										
Program	9 and under	10 - 19	20-29	30-39	40-49	50-59	60-69	70-79	80 and over	Not Reported
Domestic Violence	n/a	586	5,457	5,813	3,427	1,587	485	82	43	149
Sexual Assault	2,568	3,556	1,647	1,198	680	392	87	20	16	4
Victims of Crime	299	546	612	592	637	574	363	171	82	0
<b>Total</b>	<b>2,867</b>	<b>4,688</b>	<b>7,716</b>	<b>7,603</b>	<b>4,744</b>	<b>2,553</b>	<b>935</b>	<b>273</b>	<b>141</b>	<b>153</b>

## Client Intakes, SFY 2011, By Client Age





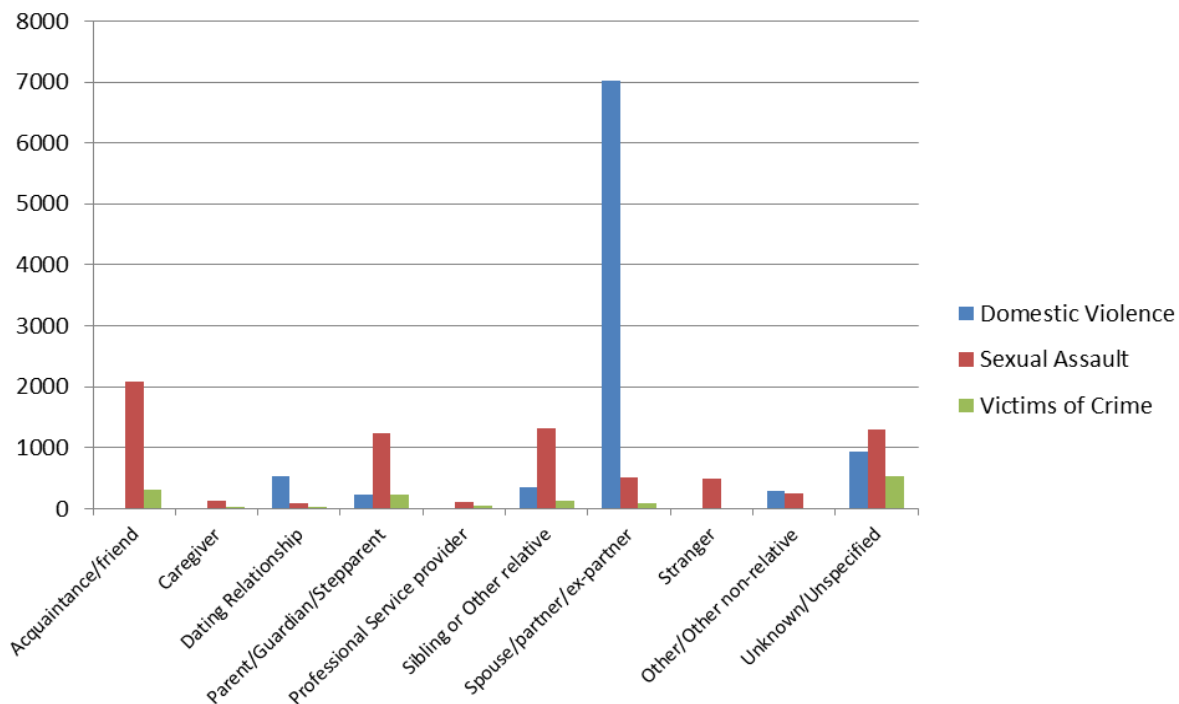
## **Client Intakes: Optional Data**

A variety of fields in InfoNet are optional. Depending on the funding an agency receives, the programs an agency administers, and the information any individual client chooses to disclose or not disclose, many of the fields in InfoNet are not captured for every client.

The following section will look at some of these optional fields. It is important to note the percentages contained in the following section are not meant to imply conclusions about the client population as a whole. They apply only to clients for whom this data was collected.

Offender Relationship To Client <sup>2</sup> , SFY 2011	Domestic Violence	Sexual Assault	Victims of Crime
Acquaintance/friend		2,089	317
Caregiver		118	20
Dating Relationship	528	78	6
Ex-partner/Ex-spouse	2,894		39
Other		252	
Other non-relative	281		
Other relative	346	1,302	137
Parent/Guardian/Stepparent	236	1,245	227
Partner	1,363		
Professional Service provider		116	51
Sibling	2	6	
Spouse	2,762		
Spouse/partner			49
Spouse/partner/ex-partner		516	
Stranger		483	
Unknown/Unspecified Relationship	934	1,295	535
<b>Total Reported Offenders</b>	<b>9,346</b>	<b>7,500</b>	<b>1,381</b>

### Offender Relationship To Client SFY 2011 Intakes



<sup>2</sup> Different program types have different offender relationship categories.

<b>Primary Offense Location, SFY 2011</b>	<b>Domestic Violence</b>	<b>Sexual Assault</b>	<b>Victims of Crime</b>
<b>Car</b>	97	86	109
<b>Faith Facility</b>	1	16	4
<b>Hospital/Nursing Home/Institution</b>	11	13	5
<b>Jail/Detention/Prison</b>	0	11	8
<b>Offender's Home</b>	561	1,127	167
<b>Other Private Location</b>	146	188	174
<b>Other Public Location</b>	195	185	324
<b>Park</b>	10	57	12
<b>Place of Employment</b>	50	12	129
<b>School</b>	25	91	59
<b>Street</b>	62	55	176
<b>Third Party's Home</b>	225	306	76
<b>Victim &amp; offender's Home/Shared residence</b>	1,806	517	117
<b>Victim's Home</b>	2,317	1,514	1,106
<b>Unspecified/Not Reported</b>	12,123	5,990	1,410

### Clients Reporting Refugee/Immigrant/Asylum Seeker Status, SFY 2011

Program	Yes	No	Not Reported
Domestic Violence	1,078	4,932	11,619
Sexual Assault	178	2,696	6,878
Victims of Crime	508	1,591	2,193
<b>Total</b>	<b>1,764</b>	<b>9,219</b>	<b>20,690</b>

### Did Client Indentify As Having Limited English Proficiency, SFY 2011

Program	Yes	No	Not Reported
Domestic Violence	1,319	5,907	10,403
Sexual Assault	259	3,734	6,175
Victims of Crime	583	1,863	1,430
<b>Total</b>	<b>2,161</b>	<b>11,504</b>	<b>18,008</b>

## **Direct Client Services**

One of the most significant improvements of InfoNet over previous reporting methods is the ability to reveal the depth and breadth of the services advocates provided. Rather than relying solely on a headcount of total victims served, we are now able to better illustrate the services each client receives, the hours of services and number of contacts, and from there extrapolate information which can help us serve those victims better.

The following section will look at direct client services – services provided directly to a victim of crime who has completed a client intake. Services to secondary victims, and services provided anonymously via hotline, will be examined separately in later sections.

**In SFY 2011,  
Advocates Entered  
443,139  
Direct Service Hours  
to Primary and Secondary Clients  
in InfoNet**

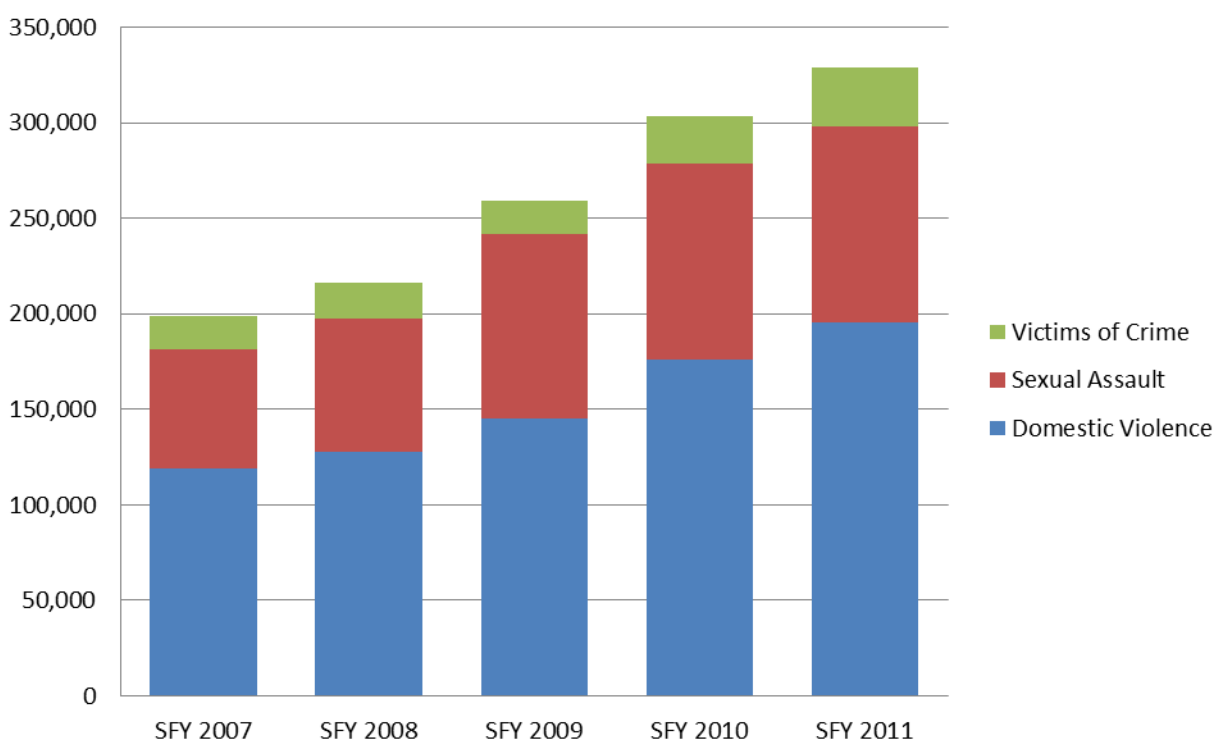
### All Direct Client Services SFY 2011<sup>3</sup>

Program	Total Service Hours	Total Contacts	Total Clients Served <sup>4</sup>
Domestic Violence	195,122.86	234,091	21,397
Sexual Assault	103,057.85	152,122	12,735
Victims of Crime	30,656.28	35,981	4,707
<b>Total</b>	<b>328,836.99</b>	<b>422,194</b>	<b>37,973</b>

### SFY 2010 Comparison

Program	Total Service Hours	Total Contacts	Total Clients Served
Domestic Violence	175,853.85	212,333	21,268
Sexual Assault	102,495.91	135,428	12,909
Victims of Crime	25,217.07	29,803	3,815
<b>Total</b>	<b>303,566.83</b>	<b>377,564</b>	<b>36,170</b>

## Direct Primary Client Service Hours SFY 2007 - SFY 2011



<sup>3</sup> For the purposes of this report, direct services refers to primary clients and do not include services to secondary clients. Services listed above include all reported into InfoNet during the last fiscal year regardless of funding type, and may include services not specifically funded by OCVA or DSHS.

<sup>4</sup> Total clients served may include both new and continuing clients. Total clients served may be less than totals for program types because of clients with multiple cases.

**Domestic Violence Direct Service Hours to Primary Clients  
SFY 2011**

Service	Total Hours	Total Contacts	Total Unduplicated Clients Served
Advocacy	73,987.23	93,242	15,115
Child Care	2,833.04	1,962	489
Civil Legal Advocacy	22,869.41	26,335	9,980
Criminal Justice Advocacy	3,021.42	4,377	2,210
Crisis Counseling/Intervention	5,269.70	9,078	4,582
CVC Assistance	106.16	328	275
Emergency DV Shelter - Hotel/Motel	361.73	433	406
Emergency DV Shelter-DV Safe Home	178.25	252	49
Emergency DV Shelter-DV Shelter or Safe Home	3,109.44	3,055	2,828
Emergency Financial Assistance	2,892.86	6,314	1,778
Emergency Shelter (STOP)	26.25	31	31
Employment Assistance	430.97	861	478
Hospital Response	139.75	113	101
Housing Assistance	7,806.04	12,903	3,098
Immigration Assistance	5,264.90	3,720	1,280
Medical Advocacy	1,686.00	2,628	1,038
Other (please specify)	7,446.97	9,283	2,557
Referrals	6,416.28	15,664	7,040
Safety Planning	6,461.19	13,441	7,434
Support Groups	38,834.65	20,701	3,945
TANF/Welfare Assistance	2,909.78	4,246	1,866
Transitional Housing (STOP)	47.40	57	26
Transportation Assistance	2,989.06	4,972	2,016
Victim Witness Notification	34.40	95	70
<b>Total Domestic Violence Services</b>	<b>195,122.86</b>	<b>234,091</b>	<b>21,397</b>

### Sexual Assault Direct Services SFY 2011

#### Sexual Assault Core Services

Service	Total Hours	Total Contacts	Total Unduplicated Clients Served
General Advocacy	19,801.67	40,040	7,408
Legal Advocacy	24,764.41	57,141	4,641
Medical Advocacy	3,421.70	4,253	2,296
<b>Total Core Services:</b>	<b>47,987.78</b>	<b>101,434</b>	<b>9,010</b>

#### Sexual Assault Specialized Services

Service	Total Hours	Total Contacts	Total Unduplicated Clients Served
Medical Social Work	1,653.05	2,136	1,026
Support Groups	13,805.25	7,440	1,002
Therapy	32,606.07	35,068	3,297
<b>Total Specialized Services:</b>	<b>48,064.37</b>	<b>44,644.00</b>	<b>5,145</b>

#### Sexual Assault Community Responding Activities

Service	Total Hours	Total Contacts	Total Unduplicated Clients Served
Culturally/Linguistically Appropriate Techniques	69.75	73	49
Educational Support Group	3,131.00	2,764	478
Peer Support Group	224.00	147	30
Support/Accompaniment through Service Delivery and Criminal Justice Systems	1,226.00	774	148
Therapy	263.75	285	107
<b>Total Community Responding Services:</b>	<b>7,005.69</b>	<b>6,044</b>	<b>681</b>



Victims of Crime Direct Services SFY 2011			
Service	Total Hours	Total Contacts	Total Unduplicated Clients Served
Advocacy	12,407.79	15,815	3,332
Community Responding	148.50	157	93
Crisis Intervention	918.48	1,113	762
CVC Assistance	207.85	372	186
Emergency Financial Assistance	133.10	238	153
Information and Referral	1,804.79	4,121	1,819
Legal Advocacy	9,167.12	10,110	2,261
Medical Advocacy	374.81	702	347
Support Groups	3,146.90	1,068	225
Therapy	2,346.95	2,285	348
<b>Total Victims of Crime Services:</b>	<b>30,656.28</b>	<b>35,981</b>	<b>4,707</b>

## Secondary Victims and Secondary Victim Services

The following section will look at secondary victims and secondary services – services provided to the family members, friends, or partners of crime victims. Any number of secondary victims may be associated with one client intake in InfoNet.

**Secondary Victim Relationship To Client, SFY 2011 secondary clients served**

Relationship to Client	Domestic Violence <sup>5</sup>	Sexual Assault	Victims of Crime
Child	4,265	70	48
Friend		191	20
Grandparent		182	31
Other Relative		399	76
Parent or Guardian		4,792	325
Roommate		3	
Significant Other		86	31
Relationship Unspecified		149	83
<b>Total</b>	<b>4,265</b>	<b>5,872</b>	<b>614</b>

<sup>5</sup> Currently, the only type of secondary victim relationship that can be recorded in InfoNet for Domestic Violence Intakes is child. Data entry of other relationships is only available for secondary victims of Sexual Assault or Victims of Crime clients.

### Domestic Violence Secondary Services, SFY 2011

Service	Total Hours	Total Contacts	Total Secondary Victims Served
Activities - Individual or Group	16,407.74	8,890	1,882
Advocacy - Group	5,824.75	3,110	682
Advocacy - Individual	9,635.59	7,897	993
DV Safe Home	114.25	26	26
Emergency DV Shelter-DV Shelter or Safe Home	45,056.12	2,856	2,735
Hotel/Motel	3,516.825	487	475
Individual Counseling	1,128.3	1,445	239
<b>Total</b>	<b>81,683.58</b>	<b>24,711</b>	<b>4,265</b>

### Sexual Assault Secondary Services, SFY 2011

Service	Total Hours	Total Contacts	Total Secondary Victims Served
Consulting with others on behalf of client	6.5	7	1
Culturally/Linguistically Appropriate Support and Assistance	92.25	74	16
Educational Support Group	4	2	2
Peer Support Group	1.5	1	1
Support/Accompaniment through Service Delivery and Criminal Justice Systems	5.5	4	4
Therapy (Community Responding)	2.65	12	4
General Advocacy	13936.92	14588	4077
Legal Advocacy	9690.97	13548	2939
Medical Advocacy	1502.3	1758	1272
Medical Social Work	727.7	820	498
Support Group	830.55	570	120
Therapy	2587.84	2899	652
<b>Total</b>	<b>29,388.68</b>	<b>34,283</b>	<b>5,872</b>

### Victims of Crime Secondary Services, SFY 2011

Service	Total Hours	Total Contacts	Total Secondary Victims Served
Advocacy	1,647.43	1,767	398
Community Responding	4.25	7	7
Crisis Intervention	121.8	191	157
CVC Assistance	16.1	36	25
Emergency Financial Assistance	6.75	24	17
Information and Referral	130.8	403	207
Legal Advocacy	1,080.7	1,266	300
Medical Advocacy	89.8	162	122
Support Groups	49.5	21	14
Therapy	82.5	129	63
<b>Total</b>	<b>3,229.63</b>	<b>4,006</b>	<b>614</b>

## **Crisis Intervention/Information and Referral Hotline Contacts**

The following section will look at crisis intervention/information and referral contacts, also known as hotline contacts. These contacts do not involve a client intake form, and are frequently anonymous.

**In SFY 2011, Advocates Entered  
132,672  
Hotline Contacts Into InfoNet**

**All Crisis Intervention/Information & Referral Contacts/Hotline Calls  
between 7/1/2010 and 6/30/2011**

<b>Program</b>	<b>Crisis Intervention</b>	<b>Information and Referral</b>	<b>Both</b>	<b>Unspecified Call Type</b>	<b>Total</b>
<b>Domestic Violence</b>	14,656	50,341	32,300	n/a	<b>97,297</b>
<b>Sexual Assault</b>	2,578	23,519	3,297	n/a	<b>29,394</b>
<b>Victims of Crime</b>	258	4,639	1,084	n/a	<b>5,981</b>
<b>SFY 2011 Total</b>	<b>17,492</b>	<b>78,499</b>	<b>36,681</b>		<b>132,672</b>

**SFY 2010 Comparison**

<b>Program</b>	<b>Crisis Intervention</b>	<b>Information and Referral</b>	<b>Both</b>	<b>Unspecified Call Type</b>	<b>Total</b>
<b>Domestic Violence</b>	11,783	42,386	27,415	-	<b>81,584</b>
<b>Sexual Assault</b>	2,597	20,211	3,107	-	<b>25,915</b>
<b>Victims of Crime</b>	379	3,761	2,007	-	<b>6,147</b>
<b>SFY 2010 Total</b>	<b>14,759</b>	<b>66,358</b>	<b>32,529</b>	-	<b>113,646</b>

**SFY 2009 Comparison**

<b>Program</b>	<b>Crisis Intervention</b>	<b>Information and Referral</b>	<b>Both</b>	<b>Unspecified Call Type</b>	<b>Total</b>
<b>Domestic Violence</b>	14,231	33,724	24,609	1	<b>72,565</b>
<b>Sexual Assault</b>	2,813	20,250	2,370		<b>25,433</b>
<b>Victims of Crime</b>	287	2,921	913		<b>4,121</b>
<b>SFY 2009 Total</b>	<b>17,331</b>	<b>56,895</b>	<b>27,892</b>	<b>1</b>	<b>102,119</b>

**SFY 2008 Comparison**

<b>Program</b>	<b>Crisis Intervention</b>	<b>Information and Referral</b>	<b>Both</b>	<b>Unspecified Call Type</b>	<b>Total</b>
<b>Domestic Violence</b>	4,924	26,747	10,005	513	<b>42,189</b>
<b>Sexual Assault</b>	4,262	16,548	1,210	39	<b>22,059</b>
<b>Victims of Crime</b>	287	2,739	818	25	<b>3,869</b>
<b>SFY 2008 Total</b>	<b>9,473</b>	<b>46,034</b>	<b>12,033</b>	<b>577</b>	<b>68,117</b>

## Hotline Contacts/Crisis Intervention & Information and Referral SFY 2007 through SFY 2011

